



## FOOTWELL MODULE: LIMITED WARRANTY EXTENSION TO 8 YEARS/125,000 MILES

### MODEL

E70 (X5 xDrive 35d) (M75Y Engine) Model Years 2010 to 2013 produced 8/13/2009 to 6/27/2013	E70 (X5 xDrive 30i) (N52K Engine) Model Year 2010 produced 6/09/2009 to 3/18/2010	E70 (X5 xDrive 35i) (N55 Engine) Model Years 2011 to 2013 produced 1/8/2010 to 6/27/2013	E70 (X5 xDrive 48i) (N62TU Engine) Model Year 2010 produced 6/09/2009 to 3/18/2010
E70 (X5 xDrive 50i) (N63 Engine) Model Years 2011 to 2013 produced 2/4/2010 to 6/27/2013	E70 (X5 M) (S63 Engine) Model Years 2010 to 2013 produced 1/12/2009 to 6/27/2013	E71 (X6 xDrive 35i) (N54 Engine) Model Year 2010 produced 6/10/2009 to 3/18/2010	E71 (X6 xDrive 35i) (N55 Engine) Model Years 2011 to 2014 produced 2/4/2010 to 6/25/2014
E71 (X6 xDrive 50i) (N63 Engine) Model Years 2010 to 2014 produced 9/10/2009 to 6/25/2014	E71 (X6 M) (S63 Engine) Model Years 2010 to 2014 produced 1/13/2009 to 6/25/2014	E72 (ActiveHybrid X6) (N63 Engine) Model Years 2010 and 2011 produced 3/25/2009 to 9/12/2011	E82 (128i Coupe) (N51 Engine) Model Years 2010 to 2013 produced 3/26/2009 to 9/28/2013
E82 (128i Coupe) (N52K Engine) Model Years 2010 to 2013 produced 8/21/2009 to 10/4/2013	E82 (135i Coupe) (N54 Engine) Model Year 2010 produced 8/13/2009 to 2/26/2010	E82 (135i Coupe) (N55) Engine) Model Years 2011 to 2013 produced 3/1/2010 to 9/28/2013	E82 (1 Series M Coupe) (N54T Engine) Model Year 2011 produced 2/17/2011 to 10/28/2011
E84 (X1 xDrive 28i) (N20 Engine) Model Years 2013 and 2014 produced 2/21/2012 to 2/27/2014	E84 (X1 xDrive35i) (N20 Engine) Model Years 2013 and 2014 produced 2/21/2012 to 2/27/2014	E84 (X1 sDrive28i) (N20 Engine) Model Years 2013 and 2014 produced 2/21/2012 to 2/27/2014	E88 (128i Convertible) (N51 Engine) Model Years 2010 to 2013 produced 5/19/2009 to 10/7/2013
E88 (128i Convertible) (N52K Engine) Model Years 2010 to 2013 produced 8/24/2009 to 10/9/2013	E88 (135i Convertible) (N54 Engine) Model Year 2010 produced 7/22/2009 to 2/26/2010	E88 (135i Convertible) (N55 Engine) Model Years 2011 to 2013 produced 2/27/2010 to 10/10/2013	E89 (Z4 sDrive28i Roadster) (N20 Engine) Model Years 2012 to 2014 produced 6/9/2011 to 2/26/2014
E89 (Z4 sDrive30i Roadster) (N52K Engine) Model Years 2010 and 2011 produced 7/28/2009 to 8/24/2011	E89 (Z4 sDrive35i Roadster) (N54 Engine) Model Years 2010 to 2014 produced 8/31/2009 to 2/25/2014	E89 (Z4 sDrive35is Roadster) (N54T Engine) Model Years 2011 to 2014 produced 2/22/2010 to 2/26/2014	E90 (335d Sedan) (M57Y Engine) Model Years 2010 and 2011 produced 6/17/2009 to 8/11/2011

E90 (328i Sedan) (N51 Engine) Model Years 2010 and 2011 produced 6/15/2009 to 12/6/2011	E90 (328i xDrive Sedan) (N51 Engine) Model Years 2010 and 2011 produced 8/31/2009 to 12/16/2011	E90 (328i Sedan) (N52K Engine) Model Years 2010 and 2011 produced 7/27/2009 to 12/3/2011	E90 (328i xDrive Sedan) (N52K Engine) Model Years 2010 and 2011 produced 3/18/2009 to 12/16/2011
E90 (335i Sedan) (N54 Engine) Model Year 2011 produced 8/31/2009 to 2/25/2010	E90 (335i Sedan) (N55 Engine) Model Year 2011 produced 2/26/2010 to 10/28/2011	E90 (335i xDrive Sedan) (N55 Engine) Model Year 2011 produced 3/1/2010 to 12/5/2011	E90 (M3 Sedan) (S65 Engine) Model Years 2010 and 2011 produced 8/31/2009 to 10/28/2011
E91 (328i Sports Wagon) (N52K Engine) Model Years 2010 to 2012 produced 8/28/2009 to 5/29/2012	E91 (328xi Sports Wagon) (N52K Engine) Model Years 2010 to 2012 produced 9/1/2009 to 5/29/2012	E92 (328i Coupe) (N51 Engine) Model Years 2010 to 2013 produced 8/29/2009 to 6/11/2013	E92 (328i xDrive Coupe) (N51 Engine) Model Years 2010 to 2013 produced 9/3/2009 to 6/25/2013
E92 (328i Coupe) (N52K Engine) Model Years 2010 to 2013 produced 8/26/2009 to 6/13/2013	E92 (328i xDrive Coupe) (N52K Engine) Model Years 2010 to 2013 produced 8/31/2009 to 6/26/2013	E92 (335i Coupe) (N54 Engine) Model Year 2010 produced 8/29/2009 to 2/26/2010	E92 (335xi Coupe) (N54 Engine) Model Year 2010 produced 7/27/2009 to 2/25/2010
E92 (335is Coupe) (N54T Engine) Model Years 2011 to 2013 produced 4/6/2010 to 6/14/2013	E92 (335i xDrive Coupe) (N55 Engine) Model Years 2011 to 2013 produced 2/26/2010 to 6/28/2013	E92 (M3 Coupe) (S65 Engine) Model Years 2010 to 2013 produced 7/27/2009 to 6/28/2013	E93 (328i Convertible) (N51 Engine) Model Years 2010 to 2013 produced 8/26/2009 to 10/1/2013
E93 (328i Convertible) (N52K Engine) Model Years 2010 to 2013 produced 8/31/2009 to 10/1/2013	E93 (335is Convertible) (N54 Engine) Model Year 2010 produced 8/29/2009 to 2/25/2010	E93 (335is Convertible) (N54T Engine) Model Years 2011 to 2013 produced 3/11/2010 to 10/01/2013	E93 (335i Convertible) (N55 Engine) Model Years 2011 to 2013 produced 2/26/2010 to 10/2/2013
E93 (M3 Convertible) (S65 Engine) Model Years 2010 to 2013 produced 8/29/2009 to 10/1/2013			



**Warning:** Within the Models listed above there are **affected and non-affected vehicles**.

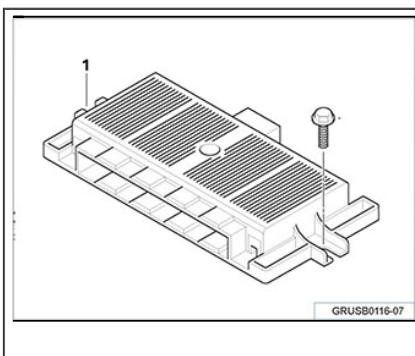
The model information above is for informational purposes only, determination of this coverage must always be done by performing a VIN-specific DCSnet Warranty Inquiry first.

Please refer to the “Eligible Vehicles” section of this bulletin for further details.

## INFORMATION

Within the BMW “model” vehicles listed above, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the **Footwell Module (FRM)** to:

- **8 years/125,000 miles as determined by the vehicle’s original in-service date**



- **Item #1:** This “**component-specific**” **limited warranty extension** applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



**Note:** This bulletin is a notice of a component-specific “limited warranty extension.” This is

**NOT a notice of a Recall or Service Action.**

There is no immediate repair required unless the BMW vehicle is currently experiencing a problem.

### Customer Notification Letter

Even though this is **NOT** a Recall, BMW NA will be sending VIN-specific customer notification letters in a phased release.

## SITUATION

When performing ISTA/D diagnosis and/or a programming procedure (software update) on an affected vehicle, the Footwell Module (FRM) could fail.

## CAUSE

There is a compatibility issue with certain combinations of vehicle software (Plant Integration I-Level) and the Footwell Module hardware installed in the vehicle.

## CORRECTION

If the “Situation” occurs to an affected vehicle, replace the failed Footwell Module.

## PROCEDURE

Refer to Repair Instruction 61 35 616 “Replacing footwell module (after vehicle diagnosis).”

## PARTS INFORMATION

Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to locate the applicable replacement part number.



**Note:**

- **Please, only order this part in the quantities needed to repair those vehicles with a confirmed issue that requires a part replacement.**

## ELIGIBLE VEHICLES

To assist you in identifying the “eligible vehicles” that have this extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry will soon be updated with the VIN-specific “Vehicle Comment” shown below:

**BMW NA has extended the limited warranty for the Footwell Module (FRM) on this vehicle to 8 years/125,000 miles as determined from the original in-service date. This component-specific limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see [SI B01 20 16](#)**



**Warning:** Before performing and submitting a repair under this extended limited warranty, always

do a DCSnet Warranty inquiry first to confirm that the vehicle has the above “Notice of Limited Warranty Extension” in the Vehicle Comment section.

**Not all of the vehicles within the model ranges listed are eligible. Only those vehicles that are flagged with the above “Vehicle Comment” are eligible for this extended limited warranty coverage.**

If you have ELW eligibility and/or coverage question, please send an email with the VIN(s) and your question to the appropriate regional “questions” e-mail address **prior** to performing any repairs.

## WARRANTY INFORMATION

The Footwell Module (FRM) limited warranty extension to 8 years/125,000 miles applies to “eligible US-specification BMW vehicles (with the DCSnet “Vehicle Comment” shown above) that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).



**Note:** In most cases, a covered Footwell Module repair will be performed in conjunction with one or

more non-FRM related repairs (either under warranty and/or as customer-pay)

The existing limited warranty coverage for all other parts or repairs **has not** changed.

This FRM-specific coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the Footwell Module fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

### Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues (including the initial non-FRM related customer-pay repair(s) if applicable) are not covered under the terms of this limited warranty extension.

### Qualifying Repairs - Claim Submission

<b>Defect Code:</b>	61 35 90 10 00	Footwell Module (FRM) Limited Warranty Extension
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Claim the labor operations provided below that apply.

**Situation One (1)****Consequential FRM Replacement “after” performing vehicle diagnose for an unrelated issue.**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
61 35 616	Refer to KSD2	Replacing footwell module (after vehicle diagnosis)
And:		
61 00 710	Refer to KSD2	Programming / encoding control unit(s) (without CAS)
Or:		
61 00 720	Refer to KSD2	Programming / encoding control unit(s) (with CAS)

**Situation Two (2)****Consequential FRM Replacement “after” programming/coding the vehicle for an unrelated issue.**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
61 35 616	Refer to KSD2	Replacing footwell module (after vehicle diagnosis)
And:		
61 00 711	Refer to KSD2	Additional work after first termination while programming/encoding (with Job No. 61 00 710) (without CAS)
Or:		
61 00 721	Refer to KSD2	Additional work after first termination while programming/encoding (with Job No. 61 00 720) (with CAS)

**Situation Three (3)****FRM Replacement due to being the Primary Failure (Causal Part)**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Main work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)

And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 35 616	Refer to KSD2	Replacing footwell module (after vehicle diagnosis)
And:		
61 00 710	Refer to KSD2	Programming / encoding control unit(s) (Without CAS)
Or:		
61 00 720	Refer to KSD2	Programming / encoding control unit(s) (with CAS)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

### **Footwell Module (FRM)-Related Vehicle Programming and Coding**

Control module failures that occur during FRM programming only:

- Please claim these consequential repairs under the defect code listed in this bulletin and use the applicable KSD2 labor operations.

### **Other Repairs (Non-FRM Related)**

Control module failures that occur prior to programming the FRM:

- When covered under an applicable limited warranty, claim these repairs using the applicable defect code and labor operations in KSD2.

### **Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement**

Under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay FRM replacements” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay “FRM repairs” are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### **Repairs that do not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues (including the initial non-FRM related customer-pay repairs when applicable). This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used passenger car or light truck parts.

### **Requesting Reimbursement for a Previous Repair that Qualifies**

For a customer to request reimbursement for a “qualifying customer-pay FRM repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico),

please have him/her submit his/her reimbursement request “online” at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- **B-ELWR 2016 Footwell Module (FRM) 8Y125M**

### **Reimbursement Request Procedure**

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website, the customer-pay reimbursement attachment to this bulletin and the soon to be mailed customer letters all provide information as to “what” documentation is needed to be supplied to support a prior repair.



**Note:** The online reimbursement request option will be available shortly.

Alternative methods to request reimbursement, either through the mail or by fax, are also provided.

**A copy of the “Customer-pay” reimbursement attachment may be printed and provided to the customer.**

## **ATTACHMENTS**

View PDF attachment [B012016 Prior Customer-pay Repairs.](#)

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